

Username and Password Retrieval Help

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ACT Aspire portal

Username: email address	Password: user created
Website: https://www.actaspire.org/	
Fastest way to resolve password issues:	Use the “Forgot Your Password?” link on the log in page
For additional help, contact:	Campus Test Coordinator* or Jennifer Howington
<p>*Campus Test Coordinator: To help users with log in issues, click on ORGANIZATION > ORGANIZATION MEMBERS. Look at the list of users and if it shows “user not registered” in red with their email address in parentheses, then they have never set up their account. Click the envelope icon to have the invitation email resent. There is no option for administrators to reset passwords - users MUST use the “Forgot Your Password?” link on the log in page.</p>	

All in Learning (LL Owen only)

Username: email address	Password: user created
Website: https://plus.allinlearning.com/user/login/home	
Fastest way to resolve password issues:	Use the “Forgot Your Password?” link on the log in page
For additional help, contact:	Jennifer Howington

Amplify, DIBELS, mClass

Username: It varies by user	Password: user created
Website: www.mclasshome.com	
Fastest way to resolve password issues:	Use the "Forgot Password?" link on the log in page
For additional help, contact:	Instructional Specialist* or Jennifer Howington
*Instructional Specialists: To help teachers with log in issues, click on the ADMIN icon at mclasshome.com, then click on ENTER beside STAFF. You can select your school from the drop-down menu if necessary. You can see your teachers' usernames listed there. There is no option for site administrators to reset passwords - users MUST use the "Forgot Password?" link on the log in page.	

edFi/Student GPS Dashboard

Username: same as TAC	Password: user created
Website: http://adeedfi.arkansas.gov	
Fastest way to resolve password issues:	Use the SSO User's Guide: http://wc-web.k12.ar.us/UserFiles/Servers/Server_81554/File/AccountUserGuide.pdf
For additional help, contact:	Amy Bunting or Jennifer Howington

edHelper

Username: email address	Password: user created
Website: https://www.edhelper.com/	
Fastest way to resolve password issues:	Use the "Password Help" link on the log in page
For additional help, contact:	Jennifer Howington

EdReflect

Username: email address	Password: user created
Website: https://edreflect.com	
Fastest way to resolve password issues:	Use the "Don't Know Your Password?" link on the log in page
For additional help, contact:	Jennifer Howington or Kerri Williams

escWorks

Username: email address	Password: user created
Website: https://www.escweb.net/ar_esc/	
Fastest way to resolve password issues:	Use the "If you have forgotten your password, click here" link on the log in page
For additional help, contact:	Jennifer Howington

Gmail

Username: email address	Password: user created
Website: www.gmail.com	
Fastest way to resolve TEACHER or STUDENT password issues:	See your media specialist.
For additional help, contact:	Email WC Helpdesk, Amy Bunting, or Jennifer Howington

iReady

Username: email address	Password: user created
Website: http://login.i-ready.com	
Fastest way to resolve TEACHER password issues:	Use the "Forgot Username/Password" link on the log in page
Fastest way to resolve STUDENT password issues:	See teacher for help. *Teachers: to find usernames and passwords for your students, log in to iReady, click on ROSTER > STUDENTS. Usernames are listed there. To see passwords, click the EDIT button beside the student's name.
For additional help, contact:	Instructional Specialist or Jennifer Howington
*Instructional Specialists: To help students with log in issues, see above. To help teachers with log in issues, click ROSTER > TEACHERS. Usernames are listed there. To have a password reset email sent to the teacher, click the EDIT button beside the teacher's name and then click the RESET button beside password.	

Learn 360 (grades 2-6)

Username: user created	Password: user created
Website: https://learn360.infobase.com/p_login.aspx	
Fastest way to resolve password issues:	Use the “Reset Your Password” link on the log in page
For additional help, contact:	Jennifer Howington

Learning A-Z (select K-6)

Username: assigned by website	Password: user created
Website: https://www.learninga-z.com/	
Fastest way to resolve password issues:	Use the “Forgot Password” link on the log in page
For additional help, contact:	Jennifer Howington

Reading Horizons

Username: email address	Password: user created
Website: Edgewood https://wcsd.rhdiscovery.com/ LL Owen https://llowen.rhdiscovery.com/	
Fastest way to resolve TEACHER password issues:	Use the “Forgot Password” link on the log in page
Fastest way to resolve STUDENT login issues:	See teacher for help. *Teachers: Students are not required to have passwords for Reading Horizons. Most log in issues are due to username typos or students not being added to the site. Log in to your school site and you will see the list of your students and their usernames. If you need to add a student, click the ADD STUDENT button on the left. If you need to change a username, click on the student’s name then click the EDIT STUDENT button on the left. Save the changes before exiting.
For additional help, contact:	Jennifer Howington

Renaissance Place

Username: FirstInitialLastName	Password: user created
Website: https://hosted37.renlearn.com/213308/	
Fastest way to resolve TEACHER password issues:	Use the "Forgot Username or Password" link on the log in page
Fastest way to resolve STUDENT password issues:	See Teacher* or Media Specialist* Teachers & Media Specialists*: To find usernames and reset passwords, click on USERS > VIEW STUDENTS and search for the name. Click on the PASSWORDS tab to see student usernames and passwords. These cannot be changed.
For additional help, contact:	Media Specialist* or Jennifer Howington
*Media Specialists: To find usernames and reset passwords for teachers, click on USERS > VIEW PERSONNEL and search for the name. Click the blue SELECT button by the name and you can see the username. To reset the password, click on EDIT PERSONNEL RECORD INFORMATION and make changes to the password and SAVE.	

Teacher Access Center (TAC)/eSchool

Username: 3509FirstInitialLastName	Password: user created
Website: TAC (teachers) https://eschoolplus31.k12.ar.us/TAC3.1 eSchool (office staff & admin) http://eschoolplus31.k12.ar.us/	
Fastest way to resolve password issues:	Use the SSO User's Guide: http://wc-web.k12.ar.us/UserFiles/Servers/Server_81554/File/AccountUserGuide.pdf
For additional help, contact:	Amy Bunting or Jennifer Howington

Windows

Username: firstname.lastname	Password: user created
Website: NONE	
Fastest way to resolve password issues:	Call technology department
For additional help, contact:	Email WC Helpdesk, Amy Bunting, or Jennifer Howington